

INFORMATION TECHNOLOGY SERVICES STRATEGIC PLAN

CLEVELAND METROPARKS

12/4/14



INFORMATION TECHNOLOGY SERVICES (ITS) DEVELOPING THE ITS STRATEGIC PLAN

Inventory

- Current Technological Infrastructure
- Current Issues / Opportunities
- Productivity / Efficiencies

Surveys / Info

- Employees
- Administration
- Stakeholders
- Partnerships

Goals / Monitor

- Strategic Plan
- Technology Committee
- Benchmarks
- Action Plan

ITS STRATEGIC PLAN - OBJECTIVES



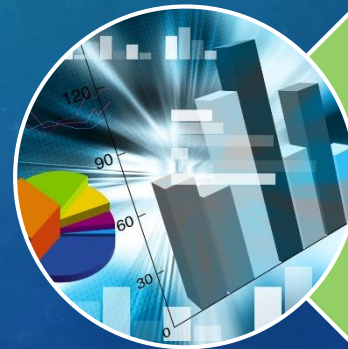
Mobility



Connectivity



Collaboration



Integration

CURRENT TECHNOLOGICAL INFRASTRUCTURE

- Back-end infrastructure equipment (switches) nearly 12 + years old in some instances
- Legacy Phone System, no longer supported
- Little integration between systems
- Remote sites sparingly connected
- Compliant Network Issues
- Capacity

ACTION PLAN –2014 & 2015

- Fiber Infrastructure; 9 sites will be upgraded in 2015
- Internet Connectivity enhancement

Increase Connectivity

Update Technological Infrastructure

- Release infrastructure bid for: Switches, Internet Core
- Initiate bid in 2015 for server and SAN (Storage Area Network)
- Admin Building Renovation (Data Center)

- Bid for VoIP. Collab (video, etc.)
- Integrate Applications
- Business Intelligence
- Portal
- Access Control

Add Services

ACTION PLAN – 2016 / 2017

- Continue Infrastructure Upgrades
- VDI (Virtual Desktop Infrastructure)
- Business Intelligence
- Multimedia Enhancements
- Web & Mobile Application(s) Development
- Big Data / Micro Data



TECHNOLOGICAL INFRASTRUCTURE BID REQUIREMENTS

Weight	Criteria
40%	An assessment of the Vendor's ability to deliver the product features and capabilities in accordance with the specifications set out in this RFQ. [Firms experience in conducting projects of similar nature and complexity. Ability of the firm to draw upon experience. Firm's history of innovations in both cost and implementation.
30%	Best Overall Cost of the solution.
10%	The Vendors implementation plan of the solution.
10%	The Vendor and Vendor personnel's stability, experiences, and record of past performance in implementing these solutions within large organizations in government agencies.
10%	Local Presence
100%	Total

Bidders must be certified by Cisco to service their respective items of equipment.

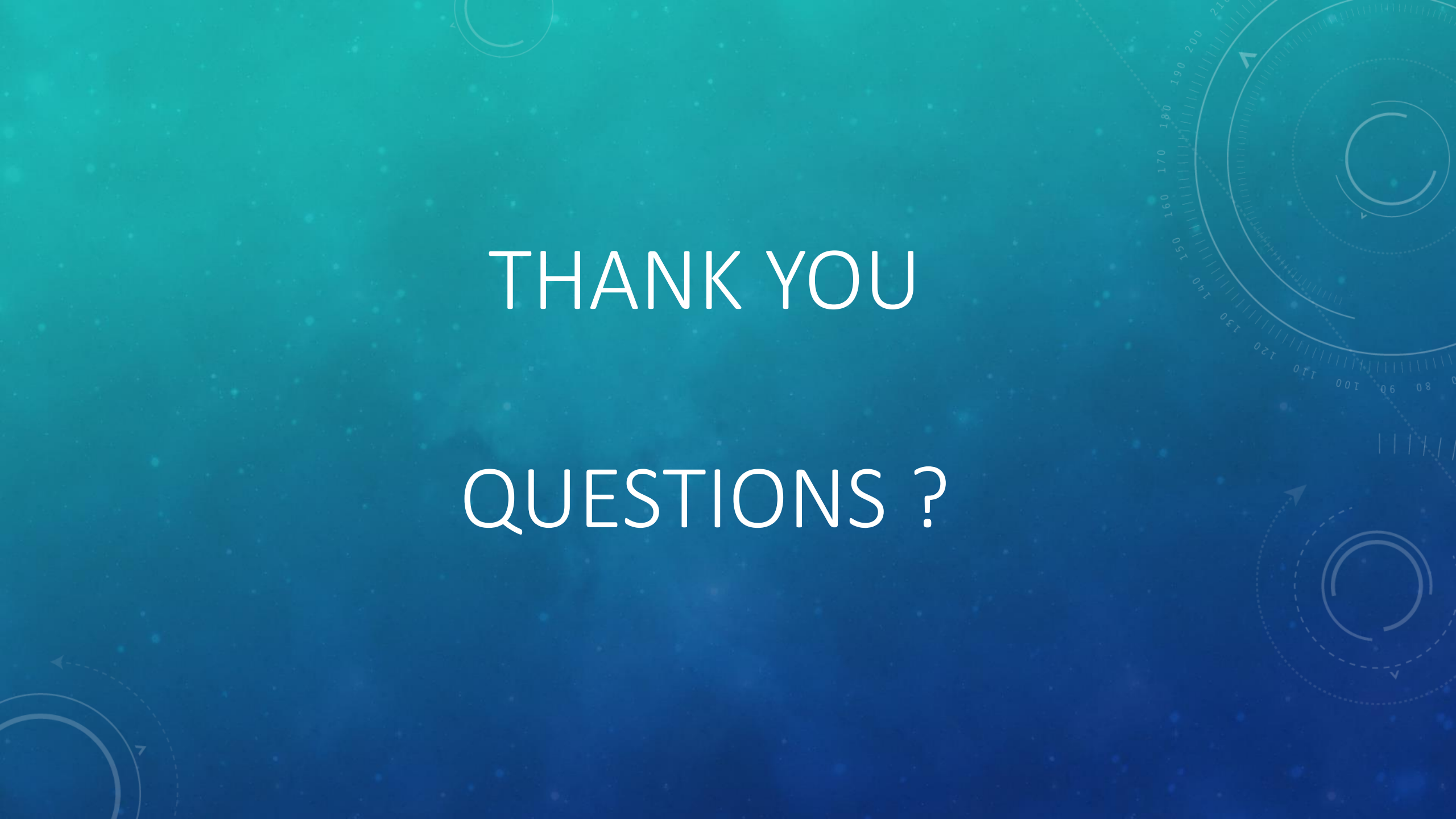
Any organization quoting must hold a Cisco Gold Certified Partner status (or higher) and has the Advanced Routing & Switching, Collaboration Suite (UC Manager, Unity) specialization

- Released in November of 2014
- Complete Hardware Solution
 - Switches, Internet Equipment, Collab (VoIP, Video, IM), Remote Sites
- Scoring was used to choose best vendor/cost

INFRASTRUCTURE BID

- 3 Vendors presented all Cisco Solution
- 2 Vendors presented 2 solutions with varying manufacturers
- MCPc chosen as bid winner
 - Technological Innovations
 - Implementation Plan
 - Media Case Study (MCPc & Cisco)
 - Partnership with Tri-C
 - Local Presence
 - One vendor solution
 - Added additional equipment / professional services
 - Overall Lowest Cisco Cost Solution: \$1,099,955
- Work slated to begin immediately upon delivery of equipment and throughout 2015



The background is a teal-to-blue gradient with a subtle pattern of small white stars. On the right side, there are several technical diagrams, including a large circular gauge with numerical markings from 80 to 200 and a smaller circular diagram below it. On the left side, there are partial views of similar circular diagrams.

THANK YOU
QUESTIONS ?